

**We are proud
of the quality
of services we
provide our
clients.**

If you have any concerns or
feedback, write them down
and send them to:

Chief Executive Officer
Legal Aid Saskatchewan
Head Office
400-201 21st Street East
Saskatoon, SK S7K 0B8
headoffice@legalaid.sk.ca

Apply for Legal Aid:
1-800-667-3764

www.legalaid.sk.ca

LEGAL AID
SASKATCHEWAN

**Feedback
and
Concerns**



Who we are

Legal Aid Saskatchewan serves people who need legal help with criminal matters or family issues who cannot afford to hire a lawyer on their own.

Do you have a complaint about someone who is getting help from Legal Aid?

We investigate all concerns that are received in writing at our Head Office. If you have reason to believe someone who is receiving Legal Aid is not eligible, please write down your concerns and send them to Head Office.

Because of privacy, we are not able to tell you what we discover after the investigation.

Do you have a complaint about your Legal Aid Lawyer?

Your Legal Aid Saskatchewan lawyer works to solve your legal problem in the best way. She or he will give you legal advice, explain your choices and what might happen based on those choices. Your Legal Aid Saskatchewan lawyer helps you understand your case.

If you have a complaint about the way your lawyer is treating your case, try talking to the lawyer about it. If that does not work, write down your concerns and send them to Head Office.